

Greetings!

My name is **Michael A. Hermano** from **Flatworld Solutions (Philippines), Inc.** We are technology and software engineering Company, serving over **9000 customers across 46 countries**, including yours. We've been in the industry for over **14 years** now. We are an **ISO Certified Company** with **offices in 6 countries**, offering services primarily classified as **IT Services, Business Consulting and Outsourcing Services**.

Here are our services as follows:

1. Call Center Services

- Specialized Call Monitoring System
- Real-Time Reporting by Expert Professionals
- 100% Quality Assurance in Call Recording

2. Data Entry Services

- Faster Turnaround Time with Guaranteed Quality
- 98% Error-Free and Affordable Data Entry
- Multiple Data Entry Formats

Other Services:

- **Finance and Accounting**
- **Software Development**
- **Creative Services**
- **Photo Editing**
- **Healthcare BPO**
- **Engineering Services**
- **Research and Analysis**
- **Mortgage Services**

Certifications:

- **HIPAA Compliance**
- **RDBMA Corporate Partner**
- **ISO 9001:2008 Certification**

Global Delivery Offices:

India
Philippines
Kenya
Bolivia
Columbia

I would like to schedule a meeting with you to discuss how we could help you with your business processes and marketing needs.

Let us know what services are you interested in so we could create a customized proposal and discuss the project with you.

Talk to you soon!

Sincerely,

MICHAEL A. HERMANO

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